



IMPORTANT PROVIDER NOTIFICATION

Expanded Toll-Free Provider Services Phone Line 1-877-915-0551

In addition to the convenient services available on our Provider Web Portal, we have consolidated all provider services numbers into one, dedicated **Toll-Free Provider Services Phone Line**.

Please discontinue use of other provider services numbers and use this line exclusively for the services listed below:

Toll-Free Provider Phone Line 1-877-915-0551

- Eligibility and Verification – Prompt 1
- Health Services Authorization and Pre-Certifications – Prompt 2
- Claims Status – Prompt 3
- Provider Relations – Prompt 4
- Pharmacy Department – Prompt 5

When verifying member eligibility, we encourage you to use the Provider Web Portal at www.betterhealthflorida.com as your first and fastest option. Thank you.